

## Walter's Job

**(Story words: busboy, restaurant, bread, college, learned)**

Walter supported himself while in college with a job in a restaurant. The restaurant was a formal spot where people came for fine dining. He was a busboy or assistant server. He was not the main waiter, so he did not greet the customers or describe items on the menu.

He was available to help with other things. Often a customer asked for something, like more water or bread, and he would get that. If the customer had more complicated questions, Walter would say, "Let me get your server for you."

One thing that Walter learned from working in a restaurant is that it is not always possible to make everyone happy. For example, people at one table, located by an open door, might ask, "Could you please close that

door? It is very breezy, and we are feeling chilly here.” If Walter closed the door for them, people at another table might wave him over and say, “Excuse me, but could you please open that door? We feel very hot here.”

Walter understood that the job of a waiter and busboy was to be very polite to the customers who were there to dine and relax. For many customers, this night out was a big treat that they had saved for. They wanted to have a good memory of their evening out. But sometimes customers could not get exactly what they wanted.